

# HKO Wins Three Civil Service Outstanding Awards

With three awards under its belt, the Hong Kong Observatory ranked third, in terms of the number of awards, among all government departments in the Civil Service Outstanding Service Award Scheme 2015.

Editorial Board

## The awards were:

- Silver Prize of the Departmental Service Enhancement Award (Small Department Category)
- Bronze Prize of Best Public Image Award
- Bronze Prize of Team Award (Specialised Service)



The adjudicators' comment: "the Hong Kong Observatory has been proactive and forward-thinking, taking full advantage of the departmental strength, and making successive breakthroughs in different services categories to meet the needs of various communities. The passion of the staff was most admirable. The department's services are directly linked with us and greatly improve our daily life."

The Civil Service Outstanding Service Award Scheme, organised by the Civil Service Bureau once every two years, sets out to recognise the efforts of government departments and teams in providing outstanding services to the community, promote a customer-focused culture and inspire civil servants to continuously strive for excellence in service delivery. It is very encouraging for the Observatory to have won the awards amidst the competition from all the government departments.



## Secretary So Has a Swell Time in HKO TV Studio

Linus YEUNG

Mr Gregory SO, the Secretary for Commerce and Economic Development, visited the Hong Kong Observatory Headquarters on 19 August. He spoke to weather forecasters to find out about the operation and challenges of weather prediction, and experienced first-hand the touch control Integrated Information Display System. The newly installed system gives weather forecasters, who typically have to focus on many things at a time, more comprehensive meteorological information. Meanwhile, staff members of the



Mr Gregory SO (third from right), Mr SHUN Chi-ming, the Director of the Hong Kong Observatory (second from right), and staff members in front of the Integrated Information Display System.

Observatory introduced to Mr SO the department's latest developments, including mobile applications, location-based weather forecasts as well as weather information for members of the public planning for outdoor activities. The Secretary was impressed that Hong Kong's public meteorological services had taken on a customer-focused touch. He commended staff members for providing people-oriented services through science, information technology and innovative thinking, and developing weather services tailored to the needs of different user groups. What's more, Mr SO took the opportunity to make a guest appearance in an episode "Hong Kong – What a Great Place!" of "Cool Met Stuff" alongside Observatory weather presenter Mr Linus YEUNG. The duo introduced weather service for travellers using the new weather graphic system and had a swell time hopping around the globe with their fingertips.

