

公務員優質服務獎勵計劃 2013
Civil Service Outstanding Service Award Scheme 2013

頒獎典禮
Prize Presentation Ceremony



The Observatory Winning the Civil Service Enhancement Award Gold Prize

The Observatory won four prizes under the Civil Service Outstanding Service Award Scheme 2013, including the Gold Prize of the Departmental Service Enhancement Award (Small Department Category). This is the fourth time the Observatory has won this biennial award following previous successes in 2005, 2009 and 2011.

For many years, the Observatory has been striving for excellence in the delivery of public weather services using an innovative approach, including the launch of the "MyObservatory" mobile app and the "Digital Weather Forecast" webpage over the past two year. Both are personalised services with customisable levels of details. Meanwhile, user-oriented weather services were developed in a caring manner and tailored for different user groups, e.g. "Significant Convection Monitoring and Forecast Products and Services" for local air traffic controllers. The Observatory is also working proactively with various collaborating partners to maximise synergy and achieve win-win results. Collaboration with the Government Flying Service on surveillance flights to collect tropical cyclone data has set a good example of how different departments can work closely and enthusiastically together for a common goal.

The Award Presentation Ceremony was held at the Hong Kong Convention and Exhibition Centre on 6 September. More details can be found on the Civil Service Bureau's web page:

http://www.servicexcellence.gov.hk/en/awards_scheme/

Briefer, Greener and Fresher

Starting from this issue (No. 52), "Weather on Wings" is renamed "Weather Chit Chat". To better protect the environment and cut down the consumption of papers, "Weather Chit Chat" is published with an online edition only from now on, with frequency increased from three to four times a year. The total number of pages will be condensed from 20 to just 7 pages with a totally fresh look and feel. Content-wise, "Weather Chit Chat" is restructured and redesigned from the ground up for better understanding of meteorological news and easier appreciation of the Observatory's activities. Should you have any comment or suggestion, please let us know by e-mail (hkof@hko.gov.hk) or by completing the online form at http://www.hko.gov.hk/sugg_form.htm.

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