

Existing and planned measures on the promotion of racial equality

Hong Kong Observatory

The Hong Kong Observatory (HKO) aims to provide high quality meteorological services to meet the needs of the general public, as well as other special users including the shipping and aviation sectors. HKO attaches great importance to ensuring equal access to our services by all members of the public, irrespective of their ethnic background.

Services Concerned

- HKO is responsible for (a) providing weather forecasts and issuing warnings on hazardous weather; (b) providing information on environmental radiation levels in Hong Kong; and (c) maintaining the Hong Kong time standard and providing, geophysical, oceanographic, astronomical and climatological information.

Existing Measures

- Information about HKO weather warning and services is available on HKO's website in the two official languages of Hong Kong (i.e. Chinese and English). Personalised weather website has also been launched to provide basic weather information in different languages¹.
- Informative and educational leaflets/booklets are also published in both official languages for distribution to the general public. In addition, HKO has translated five leaflets about weather warnings ("[*Rainstorm Warning System*](#)", "[*Cold and Very Hot Weather Warnings*](#)", "[*Hong Kong's Tropical Cyclone Warning Signals*](#)", "[*The Strong Monsoon Signal*](#)") and "[*The Formation & Threats of Thunderstorms*](#)") into different languages¹ which have been uploaded onto HKO's website² (<https://www.hko.gov.hk/en/publica/pubgen.htm>).
- Online video courses prepared for public education in Chinese, are partly available in English³.

¹ Languages include Hindi, Nepali, Urdu, Thai, Bahasa Indonesia, Tagalog, Punjabi and Vietnamese.

² Publication No. 20, 25, 33, 35, 44

³ Includes all 13 episodes of "Online Video Course on Weather Observation" series.

- Counter at the headquarters of HKO and the Resource Centre provides Language Identification Card for people of diverse race to seek assistance for language support if necessary.
- Assessment of Future Work
- HKO will review our services from time to time, with a view to meeting the needs of people of diverse race.
- Additional Measures Taken/To Be Taken
- HKO will provide more weather warning leaflets/booklets in various languages.
 - HKO will organise educational activities for people of diverse race as needed, such as visits to HKO.
 - HKO will provide more bilingual online video courses for public education.

For enquiries, please contact Mr Alan WONG, Assistant Departmental Secretary (General) 2 via the following channels: -

Telephone : 2926 8039
 Fax : 2311 9448
 Email : mailbox@hko.gov.hk
 Post : Hong Kong Observatory
 134A Nathan Road
 Kowloon
 Hong Kong

The Hong Kong Observatory
May 2023